



[Kraken Support] Re: Tier 4 corporate account verification

1 message

Mike (Kraken Support) <support@kraken.com>
Reply-to: Kraken Support <support@kraken.com>
To: Reggie Middleton <reggie@veritaseum.com>

Mon, Mar 12, 2018 at 9:09 AM

##- Please type your reply above this line -##



Mike (Kraken Support)

Mar 12, 06:09 PDT

Hello,

Thank you for completing the corporate application and submitting your documents.

We are requesting the following additional information, which is required in order to complete USD funding setup for our US Corporate clients:

#1 - An ID verification headshot for all listed assessors that meets these guidelines:

<https://support.kraken.com/hc/en-us/articles/204061056-What-is-an-ID-confirmation-photo->

#2 - A copy of your IRS EIN letter

You may refer to this link on how to request a copy if necessary:

<https://help.synapsefi.com/hc/en-us/articles/211817307-Where-can-I-find-my-EIN-verification-letter->

#3 - A proof of residence document for the account accessor's personal address (no older than 3 months)

#4 - Please log in to your account at Kraken.com and enter the SSN for one of the listed assessors under the "Get Verified" section.

#5 - Please confirm the name of the account accessor for the SSN entered in the Get Verified section.

We appreciate your cooperation and look forward to receiving the above requested information.

Kind regards,

Mike

Kraken Client Engagement

We highly recommend Two-Factor Authentication! If you do not have this set up, please see this link.

<https://support.kraken.com/hc/en-us/articles/203395513-How-do-I-set-up-two-factor-authentication->

Please be advised that we don't currently offer phone support!

Your request (number 1542568) is currently marked as "Pending". This usually means we are waiting for additional information from you before we can solve your issue.

This email is a service from Kraken Support. Delivered by **Zendesk**.



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1 message

Mike (Kraken Support) <support@kraken.com>
Reply-to: Kraken Support <support@kraken.com>
To: Reggie Middleton <reggie@veritaseum.com>

Fri, Mar 23, 2018 at 10:02 AM

##- Please type your reply above this line -##



Mike (Kraken Support)

Mar 23, 07:02 PDT

Hello Reggie,

Thanks for submitting the documents! One thing we still need is a copy of your Employer Identification Number (EIN) from the IRS.

Also we are having an issue with your ID confirmation photo (missing passport in photo and camera not focused on signed paper), please see this support article for the ID confirmation photo requirements: <https://support.kraken.com/hc/en-us/articles/204061056>

We thank you for your cooperation so far, looking forward to your response.

Kind regards,

Mike

Kraken Client Engagement

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[Kraken Support] Re: Tier 4 corporate account verification

1 message

Jeff (Kraken Support) <support@kraken.com>
Reply-to: Kraken Support <support@kraken.com>
To: Reggie Middleton <reggie@veritaseum.com>

Fri, Apr 6, 2018 at 10:05 AM

##- Please type your reply above this line -##



Jeff (Kraken Support)

Apr 6, 07:05 PDT

Hi Reggie,

Congratulations, your corporate account has been verified to Tier 4!

Your USD deposit and withdrawal limits are now set to the following:

\$100,000 Daily | \$500,000 Monthly | \$6,000,000 Annually

Your cryptocurrency withdrawal limits are now set to \$100,000 daily and \$500,000 monthly.
There is no limit on cryptocurrency deposits.

Please reach out to us if you require increased limits in the future and for anything else you may need.

Happy Trading!

Jeff

Account Management

We highly recommend Two-Factor Authentication! If you do not have this set up, please see this link.

<https://support.kraken.com/hc/en-us/articles/203395513-How-do-I-set-up-two-factor-authentication->

Please be advised that we don't currently offer phone support!

Ticket #1542568

